

The Pharmacy Benefit Management Technician Certification Examination Overview and Sample Questions

The purpose of the Pharmacy Benefit Management Certified Technician (PBMCT) examination is to evaluate the competency of technicians employed in the Pharmacy Benefit Management (PBM) industry. The PBM Technician Certification (PBMCT) is the only certification developed specifically for pharmacy technicians working in the PBM field.

Format

Candidates will be provided with two hours (120 minutes) to complete the examination which consists of 120 multiple choice questions (100 scored and 20 unscored items). These questions have been developed to address the four main categories of job responsibilities identified through the Job Task Analysis Study and survey. These are:

- Supporting Pharmaceutical Plan Members (31%)
- Responding to Provider Queries (30%)
- Supporting Pharmaceutical Plan Insurers (22%)
- Supporting Corporate Clients (17%)

The 120 multiple choice questions have been developed from various tasks within each of the four job responsibility categories. Examples of these tasks include:

- HIPAA and Authentication
- Pharmaceutical Plan Benefits
- Adjudicating Claims
- Entering and Processing Medication Orders or Prescriptions
- Drug Classes and Subclasses
- Formularies
- Therapeutic Alternatives
- Drug Utilization Reviews
- Clinical Math
- PBM Basics
- Legal and Regulatory
- Clinical Pharmacy

The following pages contain sample questions that are representative of what may be found on the PBMCT examination.

Sample Questions

- 1. What is the route of administration if a medication is applied to the skin?**
 - a. sublingual
 - b. oral
 - c. topical
 - d. sub-dermal

- 2. How many fluid ounces equal 3 pints?**
 - a. 48
 - b. 36
 - c. 1.42
 - d. 6

- 3. The abbreviations: PO, IN, SL, BUCC, PR, are all what?**
 - a. fields of medical practice
 - b. drug classifications
 - c. formulary alternatives
 - d. common routes of medication administration

- 4. What would the second letter of a DEA number assigned to John Smith M.D. be?**
 - a. B
 - b. J
 - c. S
 - d. M

- 5. A prescription dispense quantity is written in roman numerals as “CCXL” What is the correct amount of medication to dispense?**
 - a. 250
 - b. 260
 - c. 240
 - d. 255

- 6. What does the acronym LIS stand for in relation to PBM practice?**
 - a. Low Income Subsidy
 - b. License Is Sufficient
 - c. Low Income State
 - d. Licensed Insurance Provider

7. Which of the following is true about Medicaid?

- a. Funded solely at the federal level
- b. Only available to individuals 65 years of age or older
- c. Is managed by states
- d. Is only available to people with certain disabilities

8. What is the generic name for Prozac?

- a. fluoxetine
- b. sertraline
- c. citalopram
- d. pantoprazole

9. Which of the following is an NSAID?

- a. amoxicillin
- b. ibuprofen
- c. omeprazole
- d. lisinopril

10. The direction for use on a prescription reads “prn”. What does this mean?

- a. Take per Registered Nurse instructions
- b. Take every evening
- c. Take every morning
- d. Take as needed

Answers

1-C, 2-A, 3-D, 4-C, 5-C, 6-A, 7-C, 8-A, 9-B, 10-D